

## New Installation Questionnaire

Name:
Address:
Date:



Are you interested in making monthly payments for a new system? Yes No

How many years do you plan on staying in home? 

1-2 yrs

3-5 yrs

No plan to move

What temperature do you like to set the thermostat? \_\_\_\_\_° Summer \_\_\_\_\_° Winter

Would you use a programmable thermostat if you had one? 🛛 Yes 🖾 No

Would you like to be able to control your thermostat from your smartphone? Yes No

Have there been any additions to the home? Yes No

How important is the efficiency of the system? Very Somewhat important Not important

Is noise a problem with the current system you have? Yes No

Is air quality a concern? Yes No

Where do you currently change your filter? At indoor unit In the return grill How often?

We have filter systems that last a full year without needing to be changed. Are you interested? Yes No

Do you have a problem with temperature differences throughout your home? Yes No If so what rooms?

Do you have any humidity issues in your home? Yes No

What electrical company services your home? Duke Energy DFPL DClay Electric DOther: \_\_\_\_\_

Do you feel your electrical bill is higher than if should be? Yes No

What kind of access does your attic have? 
Pull down stair-well 
Scuttle hole
Is the attic access accessible?

Have you had an Energy Audit with Duke Energy within the last 2 years? Yes No

Additional Comments: